



DELTA INSTITUTE

REFUND & COOLING-OFF PERIOD

STUDENT COURSE GUIDE

RTO ID 90250



Refund Policy and Cooling-off Period

Below are details of the refund policy and cooling-off period for each component of the Course.

Component 1: Dog Training the Delta Way seminar:

- full refund available up to 7 days prior to the event
- 50% refund available between 6 and 2 days prior to the event
- no refund available within 24 hours of the event

Component 2: Responsible Companion Animal Ownership:

- cooling off period of 14 days applies
- full refund available within 14 days of enrolment
- no refund available after 14 days enrolled

Component 3: Introduction to Training Class Management Workshop:

- full refund available up to 7 days prior to the event
- 50% refund available between 6 and 2 days prior to the event
- no refund available within 24 hours of the event

Component 4: Certificate IV in Companion Animal Services:

- cooling off period of 14 days applies
- full refund available within 14 days of enrolment
- no refund available after 14 days enrolled

Student Enrolment Agreement

This guide details the terms and conditions of your enrolment, your rights and responsibilities, and our obligations to our students. If you choose to enrol in the Course, you will be asked to confirm that you've read through this information and agree to these terms.